



The Idle MOLE

DELIVERY

Delivery is to mainland UK only. For most orders delivery will be £5.99 regardless of the number of items ordered unless specified differently. We aim to deliver within 3 working days but delivery times are not guaranteed. If delivery is delayed we will endeavour to contact you and advise that the delivery date has been extended.

Local delivery is free for orders over £30 (Local postcodes covered NG31, NG32, NG23, NG33, LE14, LE13, NG12, NG13).

We will deliver the Order to the address you specify, please ensure your address details are accurate and be precise about where you would like your Order left if you are out when we deliver. We cannot accept any liability for any loss or damage to Products should a delivery be delayed due to external influences beyond our control. We reserve the right to charge a 30% restock fee if the Order is returned by the carrier after attempting delivery and the Products are deemed to be unsuitable for re-sale due to their perishable nature.

Please ensure plant Orders are opened immediately upon receipt and plant them in accordance with the growing instructions provided to enable them to thrive. It is not uncommon for some foliage discolouration to occur or plants to appear 'limp' on receipt due to

transit, but they will return to normal health after a few days in the right conditions.